

Everyone should have received claim emails for the new Alabama.edu in their **personal** email account. If you haven't received the email, make sure to check out the [Update Personal Email document](#) to make sure you have your personal email updated in the system. The email will have a subject of "Activate Your Alabama.edu Account" and come from [noreply@rapididentity.com](mailto:noreply@rapididentity.com). This Alabama.edu account will be your login credentials for all of your resources in the future. If you have not received a claim email or if you need assistance claiming your account, please send an email to [help@cacc.edu](mailto:help@cacc.edu). Make sure to include the personal email address you plan to use to claim your account.

After you complete the claim process, your a#@alabama.edu account setup is complete and no further action is required of you at this moment. This account will be used to access MyCACC, Email, and Canvas resources in the very near future.

## MyCACC

The link for Ellucian Experience will be placed on our homepage as MyCACC. This will be the new portal to access all things Alabama.edu at CACC. It will be a single sign on portal for Self Service Banner (SSB), the new Alabama.edu Microsoft 365, Canvas, and many more institutional applications. Ellucian Experience (MyCACC) is user friendly and very intuitive.

*See below for a glimpse of what MyCACC could look like:*

